

Aurora Call Center

We Are Here For You!

*Struggling to remember to
take your medication?*

The Aurora Call Center offers a variety of programs to assist individuals 24/7. Assistance is provided by telephone call, text message, email, webcam, or a combination of those options to meet your needs!

*Want additional support
due to aging or
health concerns?*

The **Helpline Program** is an innovative program designed to provide problem resolution coaching, medication and wellness reminders as well as 24/7 call center access. Excellent for individuals who may have mental concerns, lack of support, or just need someone to talk to whether struggling or not.



*Need assistance for an
active individual who
may have health, mental,
or physical concerns?*

The **Medication Program** is designed to remind individuals as often as needed to take their medication. Forgetting to take prescribed medications can result in increased health concerns that may lead to hospitalization. This cost-effective program will help prevent emergency situations that could result from not taking medications as prescribed.

*Searching for 24/7
support for yourself, family
member, or friend?*

The **Wellness Program** is designed to provide well-being check-in support to individuals. This is an excellent service for individuals who may require daily contact due to health concerns, aging, or lack of nearby support systems.

The **Pendant Program** offers 24/7 medical and emergency alert support for individuals seeking to maintain their independence. This program is designed for all individuals, no matter the severity or lack of health concerns. Client is able to wear the pendant on their wrist, on a lanyard similar to a long necklace, or the clip-on option.

Aurora Call Center 
715.838.7151 

These cost-effective programs will provide you, your family, and friends peace of mind.

CallCenter24-7@AuroraServices.com 

Please contact the Aurora Call Center for additional information!


Aurora
community services